

Name of Listed Company: MS&AD Insurance Group Holdings, Inc.
Name of Representative: Shinichiro Funabiki, President & CEO
(Securities Code: 8725, Tokyo Stock Exchange and Nagoya Stock Exchange)
Contact: Corporate Communications and Investor Relations Dept.
<https://www.ms-ad-hd.com/en/ir/contact.html>

Administrative Actions by the Japan Fair Trade Commission **against our Subsidiaries**

Our company's subsidiaries, Mitsui Sumitomo Insurance Co., Ltd. (President: Shinichiro Funabiki, hereinafter "MSI") and Aioi Nissay Dowa Insurance Co., Ltd. (President: Keisuke Niino, hereinafter "ADI", together with MSI, hereinafter "both companies"), underwent on-site inspections by the Japan Fair Trade Commission on suspicion of violation of the Antimonopoly Act as announced on December 19, 2023 with respect to non-life insurance policies for specific clients. Since then, both companies have fully cooperated with this Commission's investigation.

We hereby announce that both companies received administrative actions (Cease and desist order and Administrative monetary penalty payment order) in accordance with the Antimonopoly Act from the Japan Fair Trade Commission today as follows.

We sincerely apologize to our customers and all other related parties for any inconvenience or concern, and will make every effort to improve and prevent a recurrence, and restore the trust.

1. Summary of Cease and Desist Order

(1) Cease and Desist Order against MSI

MSI violated Article 3 of the Antimonopoly Act (Prohibition on unreasonable restraint of trade) in relation to its non-life insurance policies of JERA Co., Inc., Cosmo Oil Co., Ltd., Japan Organization for Metals and Energy Security, Sharp Corporation, Keisei Electric Railway Co., Ltd., Tokyo Metropolitan Police Department, Tokyo Metropolitan Government, Sendai International Airport Co., Ltd., and Tokyu Corporation. It has been confirmed that MSI has ceased this violation and is ordered to take necessary measures to prevent similar incidents from occurring in the future.

(2) Cease and Desist Order against ADI

ADI violated Article 3 of the Antimonopoly Act (Prohibition on unreasonable restraint of trade) in relation to its non-life insurance policies of JERA Co., Inc., Cosmo Oil Co., Ltd., Keisei Electric Railway Co., Ltd., and Tokyu Corporation. It has been confirmed that ADI has ceased this violation and is ordered to take necessary measures to prevent similar incidents from occurring in the future.

2. Summary of Administrative monetary penalty payment order

A summary of the Administrative monetary penalty payment order received by both companies is as follows. Both companies have applied to the Japan Fair Trade Commission for Leniency program, and as a result, the penalty has been reduced.

(1) Payment Order for Surcharge against MSI

MSI received Administrative monetary penalty payment order totaling 885,140,000 yen for non-life insurance policies of JERA Co., Inc., Cosmo Oil Co., Ltd., Japan Organization for Metals and Energy Security, Sharp Corporation, and Keisei Electric Railway Co., Ltd..

(2) Payment Order for Surcharge against ADI

ADI received Administrative monetary penalty payment order totaling 506,400,000 yen for non-life insurance policies of JERA Co., Inc., Cosmo Oil Co., Ltd., and Keisei Electric Railway Co., Ltd..

3. Response of Both Companies

In accordance with the business improvement order issued by the Financial Services Agency of Japan, both companies submitted business improvement plans as announced on February 29, 2024, and are working to prevent the recurrence of similar incidents. Both companies take the Japan Fair Trade Commission's administrative actions(Cease and desist order and Administrative monetary penalty payment order) solemnly, and will continue to work to regain trust.

4. Impact on Financial Results

This monetary penalty is expected to be booked as an allowance for losses related to the Antimonopoly Act in the first half of the fiscal year ending March 2025. There are no changes to the consolidated earnings forecasts for the fiscal year ending March 2025 announced on May 20, 2024 as a result of this matter.

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